



C & V Kansas Doors
 1107 10th, Great Bend, KS 67530
 Phone 800-848-2086 Fax 620-796-2292
 cvkdPROS.com

Thank you for allowing the C&V Kansas Doors team assist you with your recent project. In order to improve our sales approach and the quality of our workmanship, please provide the following feedback. If we exceeded your expectations, please give us a review on our Facebook page, post comments at www.BBB.org or www.Google.com. We encourage you to share photos of your project! If there are any unresolved issues with our work, please let us know as soon as possible. We would greatly appreciate the opportunity to correct any issues. 100% customer satisfaction is our goal. Additionally, our sales staff are available to conduct a walk-through. If you desire a walk-through, please contact your sales rep. We appreciate your business and value your opinion!

Customer Name: _____
 Email Address: _____
 Product installed: _____
 Date installed: _____
 Installer's Name(s): _____
 Sales Rep's Name: _____

On a scale of 1 (did not meet expectations) to 10 (met expectations), please rate the following. Note: If we failed to meet your expectations (scoring a 10), please indicate what we could have done differently to ensure your satisfaction.

1. _____ Helpfulness of C & V's sales representative.
 Comment: _____

2. _____ Work was completed on schedule.
 Comment: _____

3. _____ Professionalism and respectfulness of the installer(s).
 Comment: _____

4. _____ The workmanship of the project.
 Comment: _____

5. _____ Cleanliness of the worksite when done.
 Comment: _____

6. _____ How well the product(s) performs.
 Comment: _____

7. _____ Overall customer experience.
 Comment: _____

Do you have any friends, neighbors, or family members who are considering a home improvement project? If so, please provide the following:

Name _____ Phone Number _____
 Name _____ Phone Number _____

May we use your comments and name for marketing purposes (please circle)? Yes No

Do you have suggestions on ways C & V Kansas Doors can improve its customer service?

Thank you for your business and for taking time to return this survey!